

Cisco MPP Endpoint Maintenance

Cisco MP Phones - Firmware Upgrade 11.3.2 - **UPDATED**

Service Platforms:	Webex Calling Carrier and SP/VAR
Markets:	NAMER, CANADA, EMEA, APAC, JAPAN, FED
Maintenance Window:	Maintenance Windows: <ul style="list-style-type: none">• USA - 25/8/20 02:00:00 AM GMT CLOUD-16813• Canada - 25/8/20 03:00:00 AM GMT CLOUD-16814• Europe - 25/8/20 09:00:00 PM GMT CLOUD-16815• Australia - 26/8/20 12:00:00 PM GMT CLOUD-16816• Japan - 26/8/20 01:00:00 PM GMT CLOUD-16817
Information:	Cisco MP Phones Firmware Upgrade to 11.3.2
Affected Models:	6800, 7800, and 8800 Series Multiplatform Firmware Phones
What's Changing:	MPP Firmware Upgrade 11.3.1ES5 --> 11.3.2 <ul style="list-style-type: none">• ICE enabled on MPP Devices (Pending controlled release)• Call Park Extension Support (Pending controlled release)• Call Forwarding Enhancement
Upgrade Details:	<ul style="list-style-type: none">• ICE enabled on MPP Devices <p>ICE provides the most optimized or most direct media path for audio and video calls. Currently, the media path traverses through cloud hosted media server. With ICE, the resources</p>

used by the Media relay nodes may be reduced by 90 %. ICE will be enabled by default for all MPP devices.

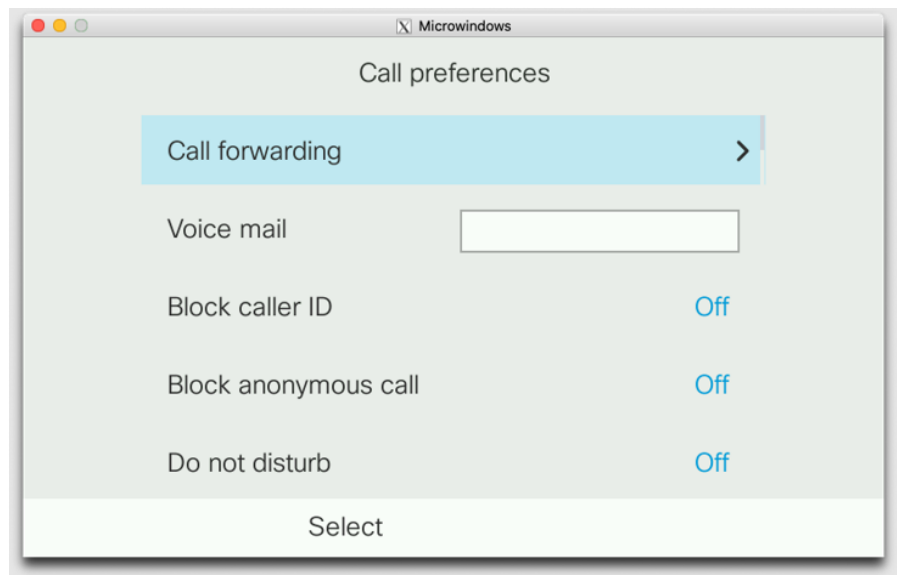
- Call Park Extension Support (WxC VAR / SP Only)

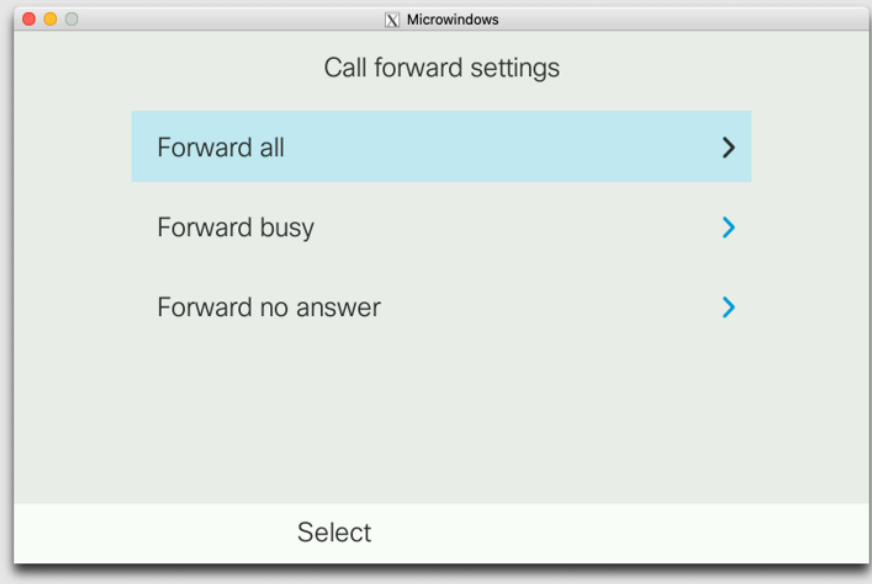
For Users within site, the new Call Park Extension feature adds the ability for a User's phone to have their primary line keys as well as dedicated Call Park Extension buttons that can be used to park incoming calls to. Each user will be able to monitor the state of the each Call Park Extension.

For more information - <https://help.webex.com/en-us/n68wmidb/Call-Park-Extensions>

- Call Forwarding Enhancement

Selecting the Call Forwarding option now allows 3 forwarding options.



	
<p>End User Requirements:</p>	<p>WxC Carrier - Devices should be rebooted after the maintenance activity date.</p> <p>WxC VAR/SP – Devices will update automatically during their nightly re-sync window.</p>