Cisco MPP Firmware Maintenance

Cisco MPP Firmware Upgrade - Release 11.3.4 - **Updated**

Service Platforms:	**Webex Carrier & Webex Calling VAR / SP**
Markets:	**NAMER, CANADA, EMEA, APAC, JAPAN**
Maintenance Window: 11.3.4 Firmware Upgrade	CANADA - **CA CDT: 29/Jun/21 08:00:00 PM** EMEA - **GMT: 29/Jun/21 08:00:00 PM** NAMER - **US ET: 29/Jun/21 08:00:00 PM** JAPAN - **JST: 30/Jun/21 09:00:00 PM** APAC - **AEST: 30/Jun/21 09:00:00 PM**
Maintenance Window: ICE Enablement **Webex Calling ONLY**	**DELAYED – Timing TBD** ~~CANADA - **CA CDT: 1/July/21 08:00:00 PM**~~ ~~EMEA - **GMT: 8PM SP 8/July/21, VAR 15/July/21**~~ ~~NAMER - **US ET: 8PM SP 19/July/21, VAR 23/July/21**~~ ~~JAPAN - **JST 9 PM Non-KDDI 28/July/21**~~ ~~JAPAN - **JST 9 PM KDDI 30/July/21**~~ ~~APAC - **AEST 9PM SP 2/Aug/21, VAR 4/Aug/21**~~
Information:	Cisco MPP Firmware Upgrade to 11.3.4
Affected Models:	Cisco MPP 6800, 7800, and 8800 Series
What's Changing:	MPP Firmware Upgrade 11.3.3 → 11.3.4

Upgrade Details: Webex Calling ONLY	1. Peripheral inventory reporting on Control Hub – WxC only
	
	Peripheral inventory will allow admins to see KEM peripherals and digitally connected headsets connected to WxC deployed MPP phones in Control hub.
	• digital connection of headsets is available as follows:
	    o USB: MPP phones 8851/8861/8865/6871
	    o RJ9 & RJ11 'Y' cable: 8811/8841/8845/8851/8861/8865
	    o Headsets 52x, 53x and 56x support USB connection
	    o Headsets 56x support RJ9 & RJ11 'Y' cable connection
	• KEM connectivity:

	o 8851/8861/8865 support BEKEM, CP-8800-A-KEM and CP-8800-V-KEM o 6851 supports CP-68KEM-3PCC ~~2. Media optimization using ICE – WxC only*~~ ~~ICE attempts to optimize the media path between two endpoints participating in a call. In WxC, an optimized call would allow media to bypass the hop to and back from the cloud improving latency, packet loss and overall media quality.~~ ~~*ICE Limitations~~ ~~CSCvv51309 -> MPP software is not completing the ICE procedures when placing a call to L2SIP~~ ~~CSCvy56034 -> ICE: Before complete transfer stay 12 min,one way video issue~~ ~~CSCvy58331 -> ICE: Call Pickup with a video phone fails intermittently for a video call after ICE complete~~
End User Requirements:	**WxC Carrier** - Devices should be rebooted after the maintenance activity date. **WxC VAR/SP** – Devices will update automatically during their nightly re-sync window.
Documentation	**MPP Release Notes** • 6800 Release Notes • 7800 Release Notes • 8800 Release Notes