

Webex Calling Announcement

Device Settings Enhancements for Cisco MPP, ATA, DECT

Service Platforms:	Webex Calling VAR / SP
Markets:	NAMER, CANADA, EMEA, APAC, JAPAN
Maintenance Window:	<ul style="list-style-type: none">• CANADA CA CDT: 8:00 PM 23/Sept/2021• NAMER US ET: 9:00 PM 28/Sept/2021• EMEA NEW GMT: 8:00 PM 30/Sept/2021• EMEA GMT: 8:00 PM 05/Oct/2021• JAPAN JST: 9:00 PM 12/Oct/2021• APAC AEST: 9:00 PM 19/Oct/2021
Information:	Release Announcement for the new Device Settings Enhancements (Formally Phone Settings) coming to Webex Calling in September/October 2021
Affected Models:	<ul style="list-style-type: none">• Cisco MPP 6800, 7800, and 8800 Series• Cisco ATA 191/192• Cisco DECT DBS-110/DBS-210
What's Changing:	Webex Calling Admins now have the ability to customize a wide range of configuration options for Cisco MPP, ATAs and DECT Devices.
Feature Details:	<p>Coming in September/October 2021</p> <ul style="list-style-type: none">• Adding many new Settings options for MPP• Adding new Setting options for ATA and DECT devices• Adding a Bulk device config rebuild and resync processes• Revamped UX with better controls and information <p>Expanded Device Settings Capabilities for Cisco MPP, ATA, and DECT Devices</p> <p>With the expanded Device Settings (previously Phone Settings) capabilities in Control Hub, administrators will have the ability to customize a wide range of configuration options for Cisco MPP, ATAs, and DECT devices. Newly introduced Device Settings include: (For the Items in RED</p>

below, please read the **Important Information** section of this Announcement)

- ATA - Set the DTMF Mode/Method
- MPP - Provide a Customer Background Image URL (Select Models)
- MPP - Set the Phone Language
- MPP - Set the Screen Timeout (Screen Saver)
- MPP - Change the default CQ Agent Softkey location
- MPP - Enable/Disable Web Access (User Level Access)
- MPP - Set the Off-Hook Timer
- MPP – Change the Phone Logging Level
- **MPP - Set a Wi-Fi Network SSID, Authentication Method, and Security Information**
- MPP - Set the PPower-Over-Ethernet Mode
- MPP – Disable DND Services
- **MPP - Enable/Disable 802.1x**
- MPP – Disable Rear USB Ports
- MPP/DECT - Set up to 10 Multicast groups for MPP, 3 for DECT
- **MPP/ATA/DECT - Set a Vlan for Uplink and PC Ports**
- **MPP/ATA/DECT - Enable/Disable QOS from the device**
- **MPP/ATA/DECT - Enable/Disable CDP & LLDP**
- MPP/ATT/DECT - Set Codec Priority Options

**Important Information:
PLEASE READ CAREFULLY**

1. Some Device Settings should ONLY be used by Customer Administrators who fully understand there Impact.

The following Device settings, if misconfigured, could cause devices to become disconnected from the network and be unreachable, requiring a Factory Reset to restore services:

- MPP - Set a Wi-Fi Network SSID, Authentication Method, and Security Information
- MPP - Enable/Disable 802.1x
- MPP/ATA/DECT - Set a Vlan for Uplink and PC Ports
- MPP/ATA/DECT - Enable/Disable CDP & LLDP

	<p>In the event of a misconfiguration of these settings, an Administrator must revert the Device Settings changes in Control Hub and then a person onsite would need to Factory Reset the devices to reconnect them to the network to restore services.</p> <p>2. <u>Wi-Fi Device Settings</u> - ACTION REQUIRED</p> <p>For existing Customers who have Wi-Fi already enabled and configured on their Cisco MPP devices, a Customer Admin will need to configure the Wi-Fi Device Settings in Control Hub for each Device (either individually, at the Site level, or at the Organization level) the day after Device Settings Enhancements rolls to each Webex Calling region. (Maintenance Dates section)</p>
<p>End User Requirements:</p>	<p>WxC VAR/SP – VAR/Customer Admins need to address the Wi-Fi action items immediately after Device Settings Enhancements roll to each Webex Calling Region</p>
<p>Online Information:</p>	<p>For more information – Please visit https://help.webex.com</p>