Cisco WxC CPE Announcement

CPE Configuration Updates – MPP CALL PARK & ~~CALL PICKUP~~ ENHANCEMENTS

Service Platforms:	**Webex Calling Carrier, SP, VAR**
Markets:	NAMER, CANADA, EMEA, APAC, JAPAN, FED
Maintenance Window:	Maintenance Windows – June 2 - 4, 2020 USA - CLOUD-14602, CA - CLOUD-14603, EU - CLOUD-14604, AU - CLOUD-14605, JP - CLOUD-14606
Information:	The Webex Calling CPE Engineering Team will be making BroadWorks configuration changes to enable additional feature functionality for the devices listed below.
Affected Models:	• Cisco MPP 6800, 7800, 8800 Series IP Phones
What's Changing:	The following device configuration changes are being applied: **Call Park Enhancements** • Enabling the Call Park Monitor parameter ~~**Call Pickup Alert Enhancements**~~ ~~• Enabling the Call Pickup Audio Notification parameter~~

Change Details:	1. **Call Park Enhancements**
	    a. <u>Currently</u> – Currently for Call Park - there is no visible notification on a Cisco MPP IP phone when a call is parked against an extension on the phone.
	
	    b. <u>Changing to</u> – With this change, if a call is parked against an extension belonging to the MPP phone, the line key on the phone will blink RED indicating that a call is parked against the extension.
	
	2. ~~**Call Pickup Alert Enhancements**~~

	a. ~~Currently – Currently for Call Pickup - there is no audible notification on a Cisco MPP IP phone when a call is picked up for an extension on the phone.~~
	b. ~~Changing to – With this change, if a call is picked up for an extension belonging to the MPP phone, there will a short audio indication on the phone indicating that the incoming call was picked up from somewhere else.~~
End User Requirements	No End User actions required.